

*Did you encounter an Unknown Unknown
during project execution?*

Which Quadrant is Yours

*It occurred within one
discipline*

*Across discipline
boundaries*

*Something existing
carried over*

L
Legacy

"We always did it this way"

A re-used solution that was
never re-examined for the new
context

J
Junction

"That was their responsibility"

An inherited interface
assumption that neither side
questioned

*Something new
introduced*

B
Blind Spot

*"We didn't know what we
didn't know"*

A genuinely new phenomenon,
missed within a single domain

D
Deep Blind Spot

*"Nobody owned that
interaction"*

A new coupling between
disciplines that no one was
watching

*Identify the source of your
Unknown Unknowns*